LAUREL PARK SNOW PLOW PROCEDURE

Pancione Associates is our Property Manager and is responsible for hiring, supervising, and overseeing the Plowing Contractor (Loven Construction) and Pancione employees involved in clearing snow for Laurel Park. To make communication more direct, the **Executive Committee** has changed the reporting process for problems with snow plowing this year. If after a reasonable amount of time, it is clear that parking lots have been missed or not fully cleared, or there are other complaints or concerns about plowing, you should contact Pancione Associates at <u>pancionerealty@gmail.com</u> to request that they address the snow plow issue, or call them at (413) 527-1110.

1. When snow accumulation is approaching 3 inches, the plows are instructed to first plow the roads to make the back, front, and side exits accessible. They may return several times during a storm to keep these areas clear. As the storm winds down, the plows will return and clear the Park's large lots (the lots at the barn areas and by the blue salt sheds as you go towards the community garden). Residents should move their cars to those large lots to allow plowing of the smaller lots. Do not move your cars before the large lots have been plowed; this impedes their work!

2. When the plows come back (as they do several times during a storm), and as the storm is winding down, they will be able to clear medium-sized lots (3 cars or more) and parking spaces designated for seniors and disabled people. If cars are not removed from medium-sized lots on the day after the storm, and these lots cannot therefore be plowed, residents will be responsible for clearing the smaller parking lots themselves.

3. After these smaller lots have been cleared, you may return your vehicle to them.

4. When there is sanding needed, the sanders will sand not only roadways but the parking lots if most of the cars have been moved. In lots where multiple cars are parked, sanding will not occur in order to avoid damaging cars.

Plowing is limited by the Park's terrain and the awkward layout of some areas, so not all parking spaces will be plowed, and walkways are not shoveled. If you know you are going to be absent from the Park during a storm, we suggest leaving a car key with a neighbor who can move your car for you (in extreme cases, cars impeding snow removal may be towed).



